

Barometro TCS delle controversie 2024

Comportamento nelle controversie in Svizzera

In cooperazione con Assista Protezione giuridica SA



TCS – sempre al mio fianco.

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Dati 2019

Le valutazioni si basano sul nostro portafoglio clienti nei settori Protezione giuridica privata, Protezione giuridica circolazione, Protezione giuridica immobili, Libretto Protezione Internet e Libretto ETI con un totale di circa 1'062'000 polizze.

Si riferiscono ai casi legali aperti (in termini di frequenza) o chiusi (in termini di costi e durata) nel 2019.

Dati 2024

Le valutazioni si basano sul nostro portafoglio clienti nei settori Protezione giuridica privata, Protezione giuridica circolazione, Protezione giuridica immobili, Libretto Protezione Internet e Libretto ETI con un totale di circa 1'092'000 polizze.

Si riferiscono ai casi legali aperti (in termini di frequenza) o chiusi (in termini di costi e durata) nel 2014.

Aspetti generali

I dati non contemplano le vertenze giuridiche legate ad avvenimenti maggiori, per evitare che i risultati del barometro risultino influenzati dal grande numero di quest'ultimi.

Per scopi di valutazione, i casi legali sono stati classificati in base ai dati dell'assicurato:

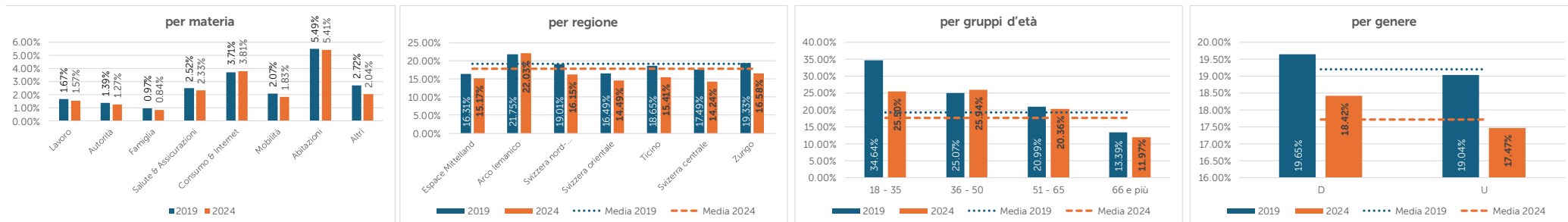
- 7 regioni (Espace Mittelland, Arco lemanico, Svizzera nord-occidentale, Svizzera orientale, Ticino, Svizzera centrale, Zurigo)
- 4 fasce d'età (18-35, 36-50, 51-65, 66 anni e oltre)

nonché il sesso dell'assicurato.

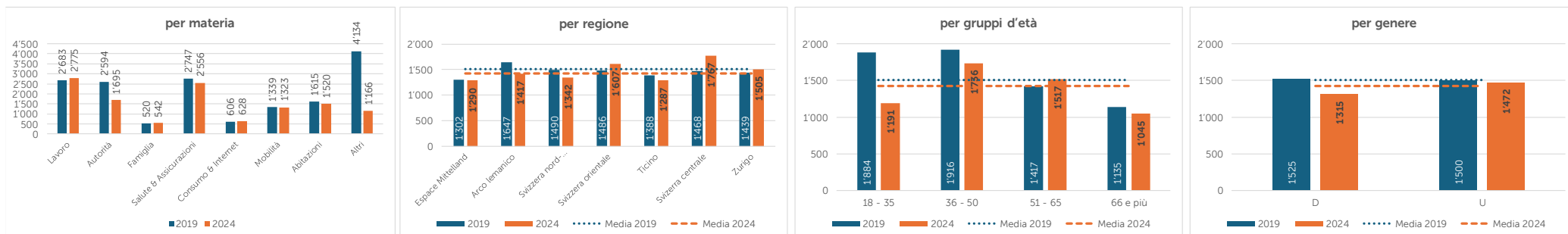
Inoltre, i casi legali sono stati raggruppati in 8 aree tematiche (Lavoro, Autorità, Famiglia, Salute & Assicurazioni, Consumo & Internet, Mobilità, Abitazione e Altri).

Capitolo 1 - Controversie in generale

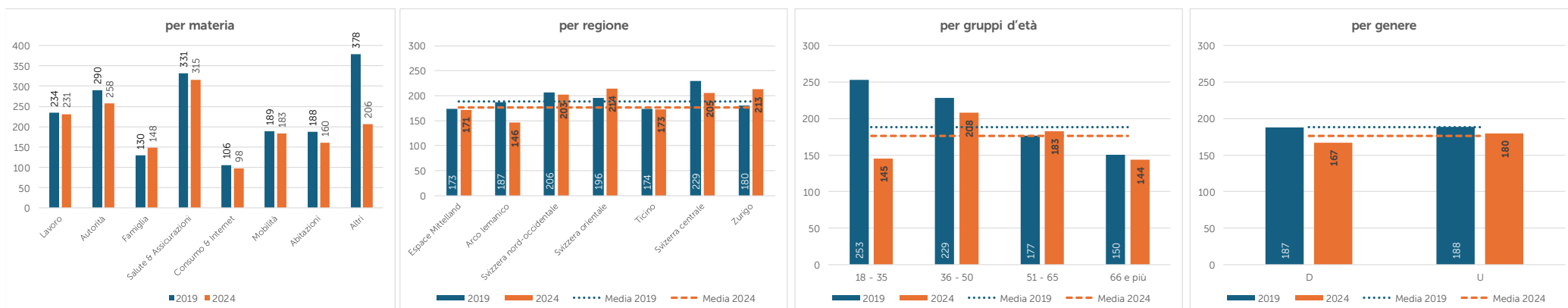
Frequenza in %



Costi medi (CHF)

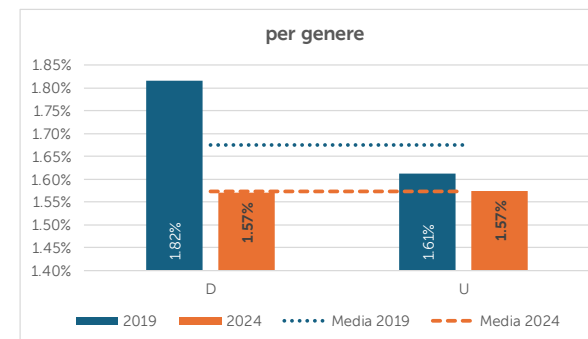
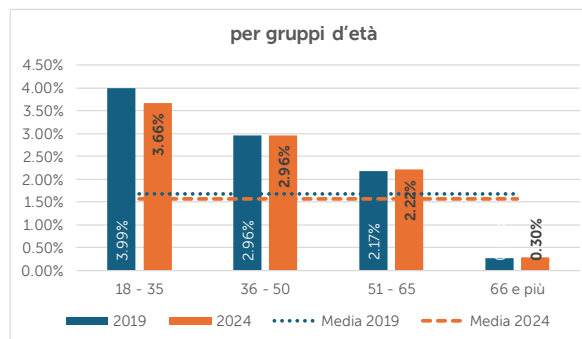
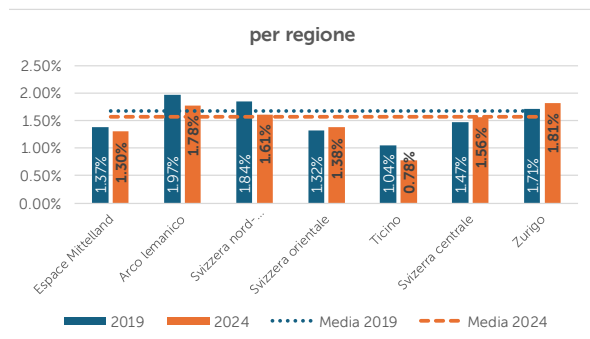


Durata media (in giorni)

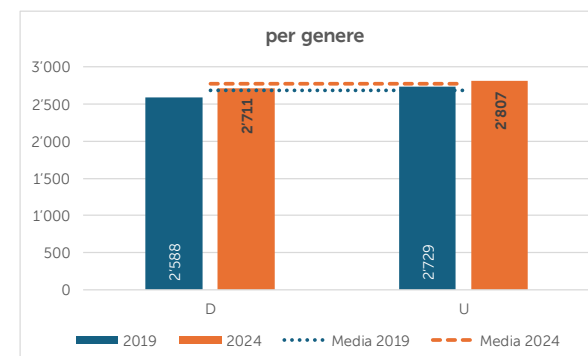
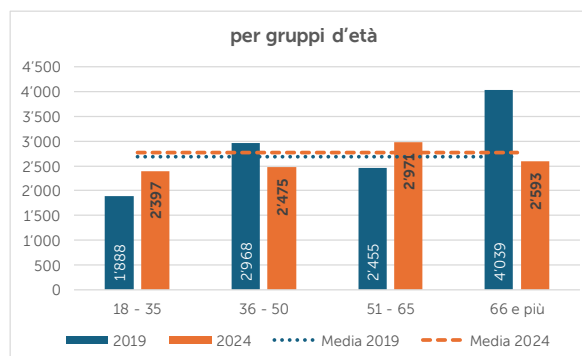
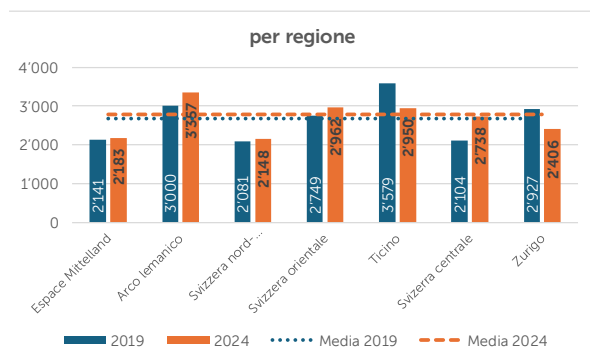


Capitolo 2 - Controversie concernenti il lavoro

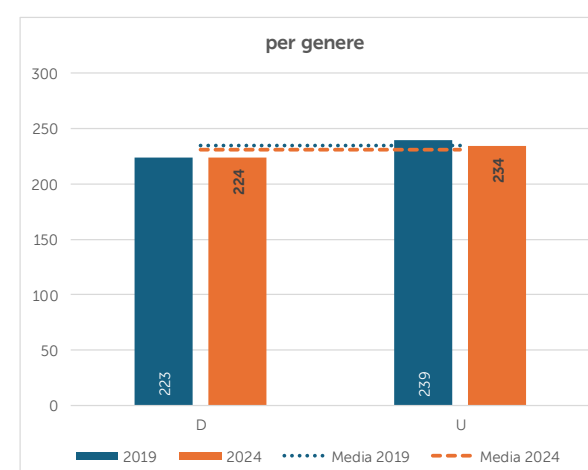
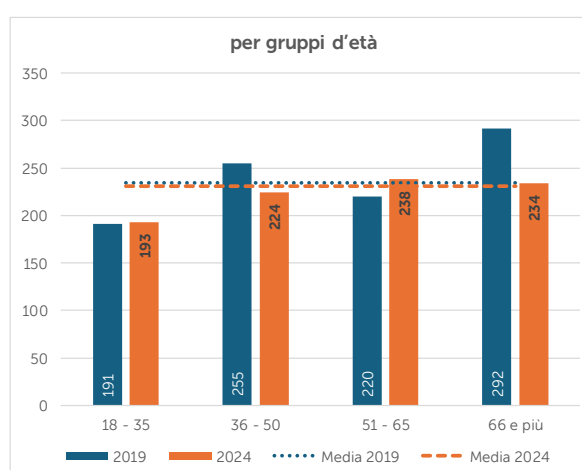
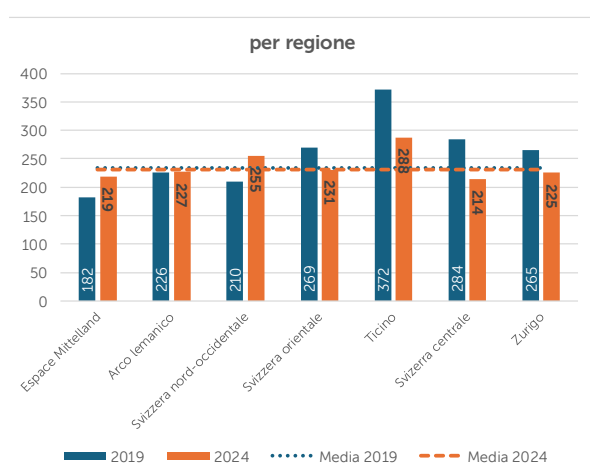
Frequenza in %



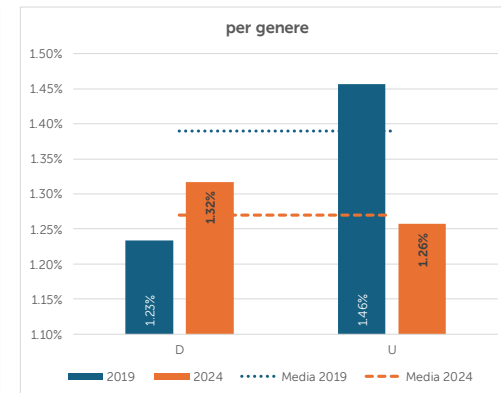
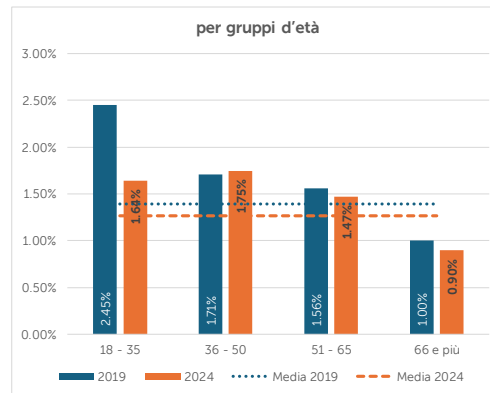
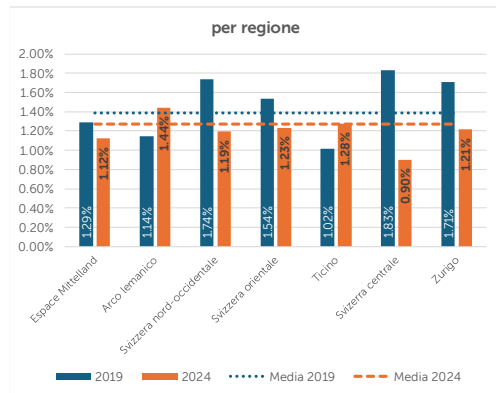
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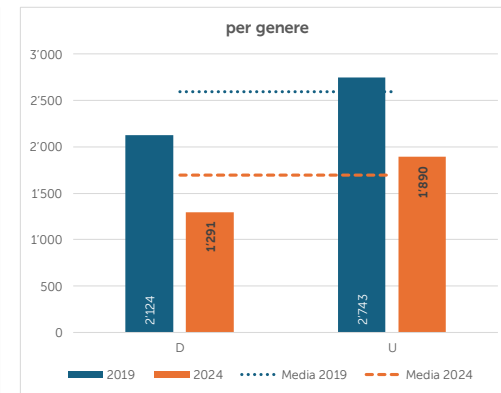
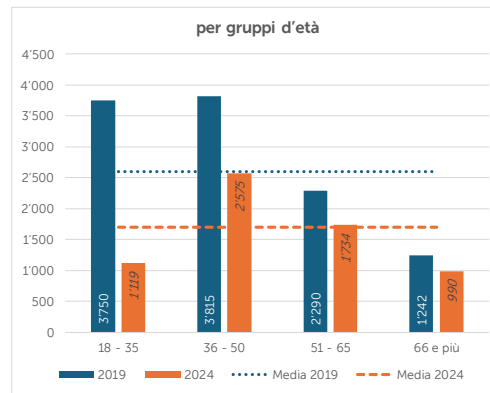
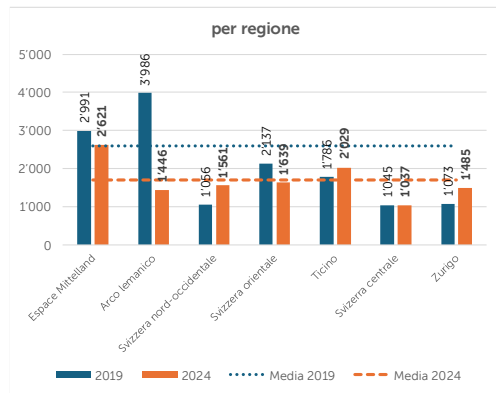
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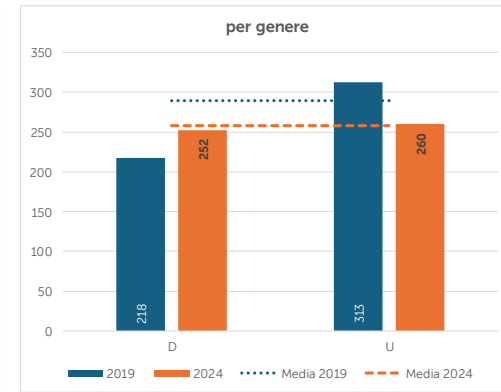
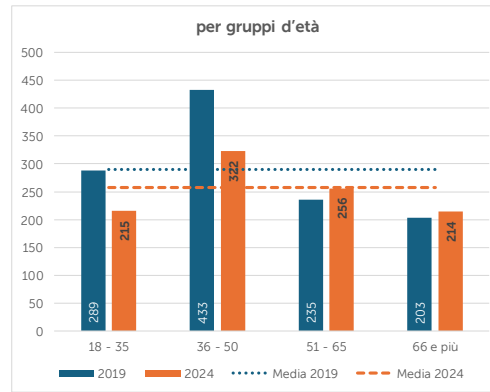
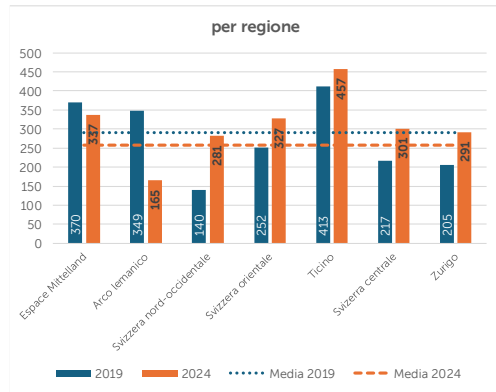
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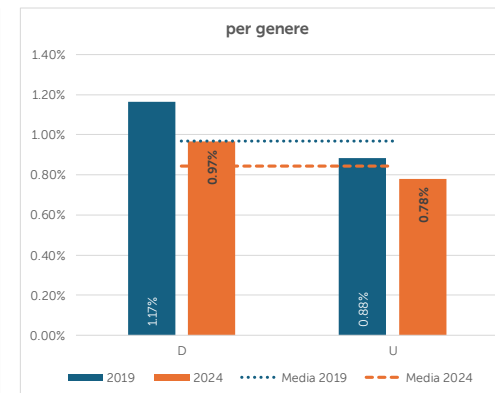
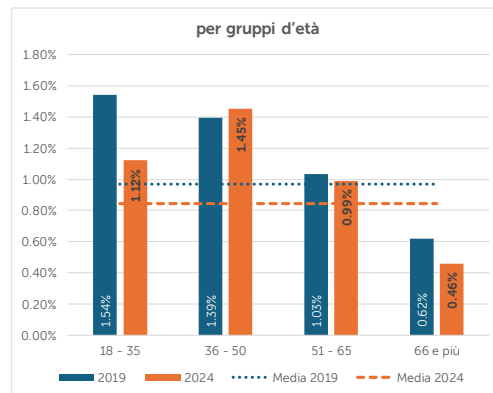
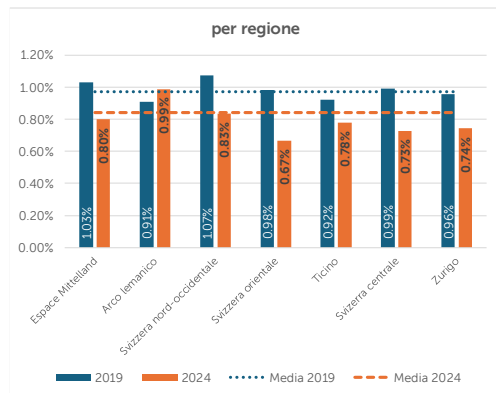


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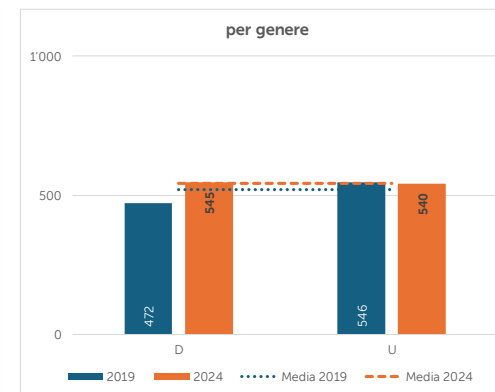
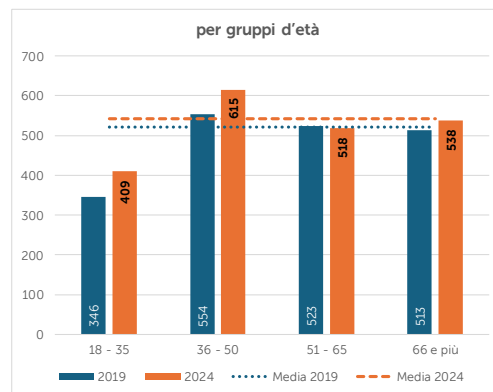
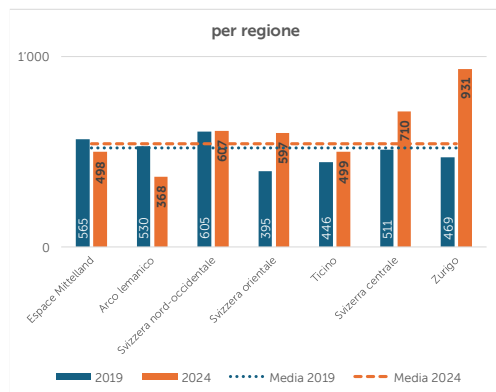


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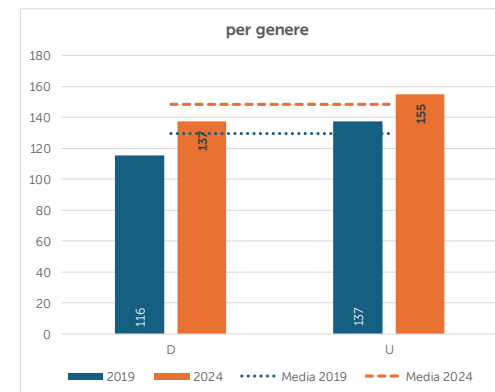
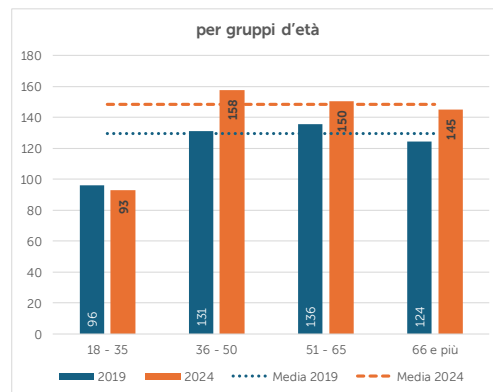
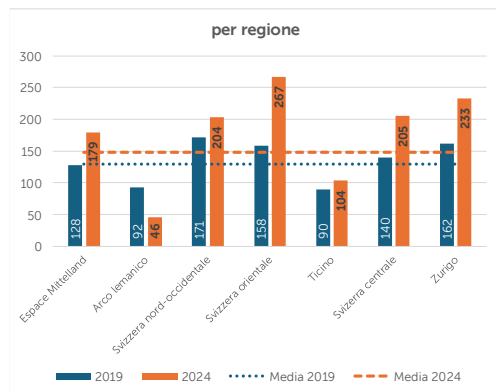
Frequenza in %



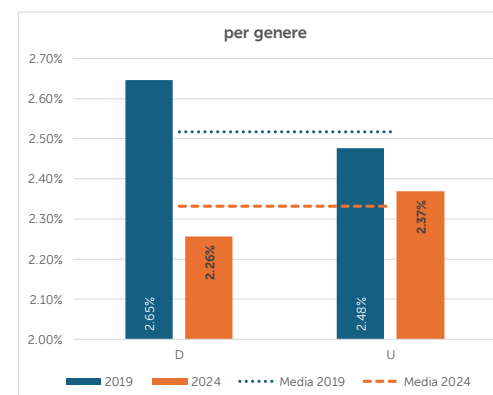
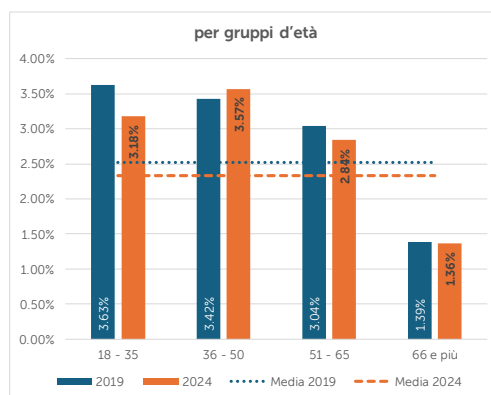
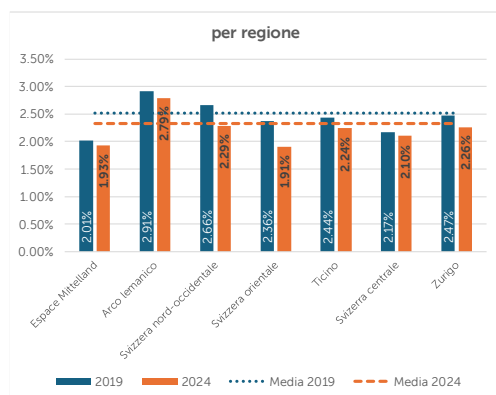
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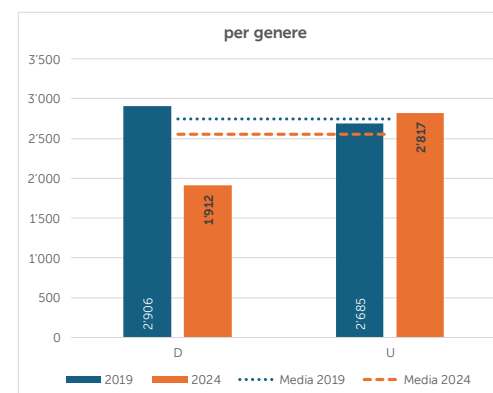
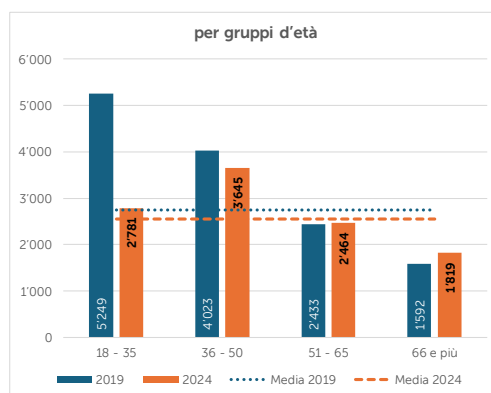
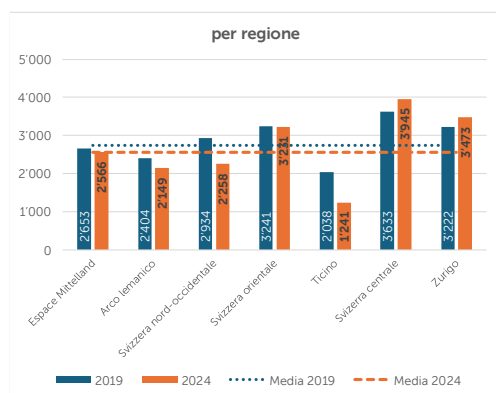
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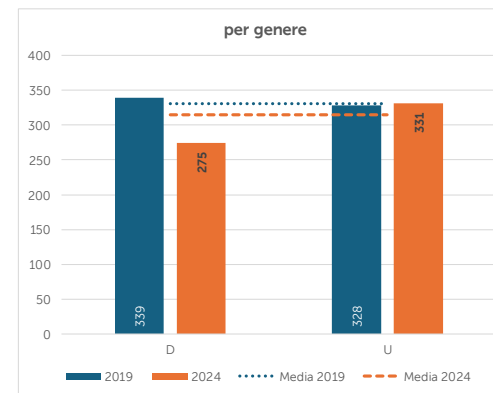
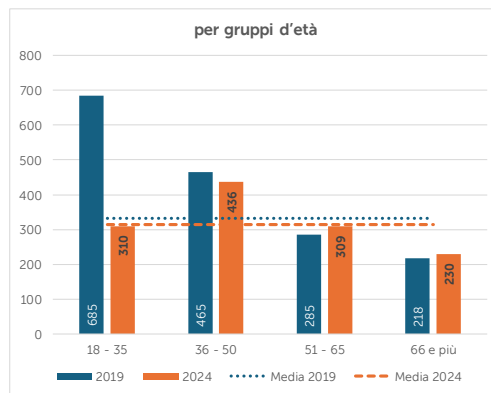
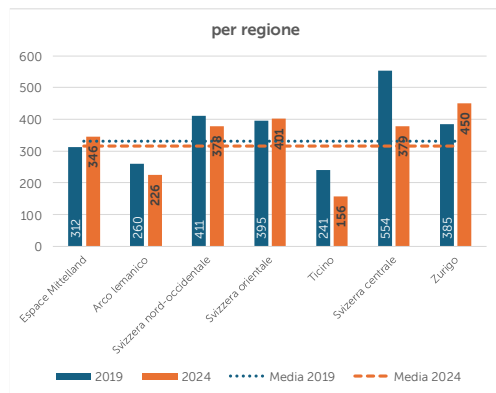
Frequenza in %



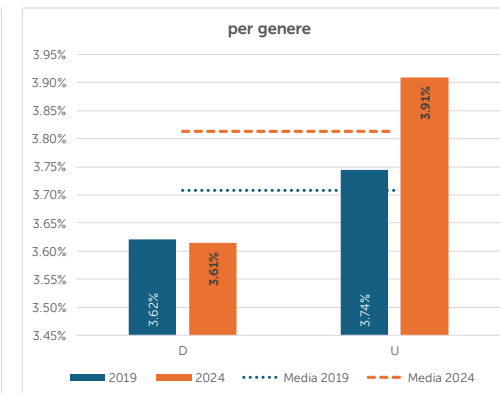
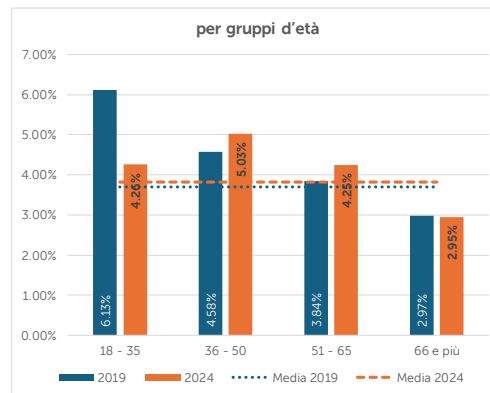
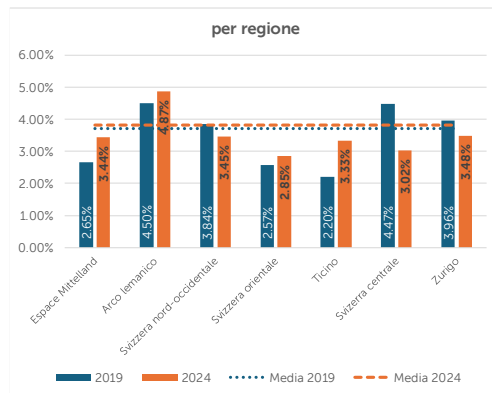
Costi medi (CHF)



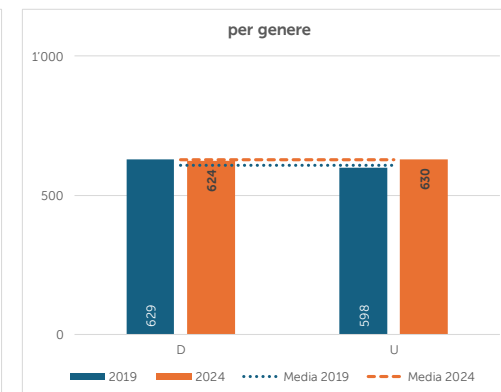
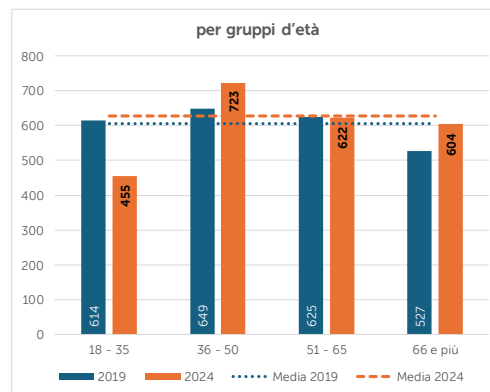
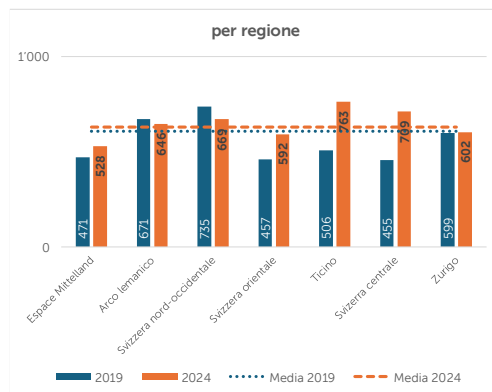
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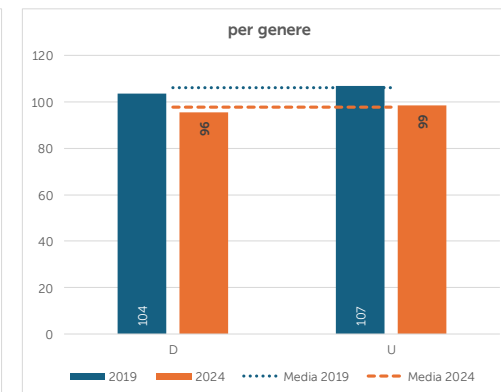
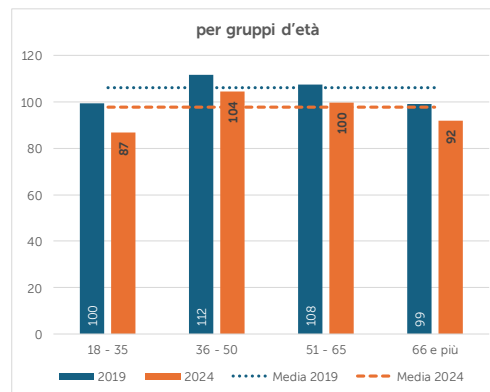
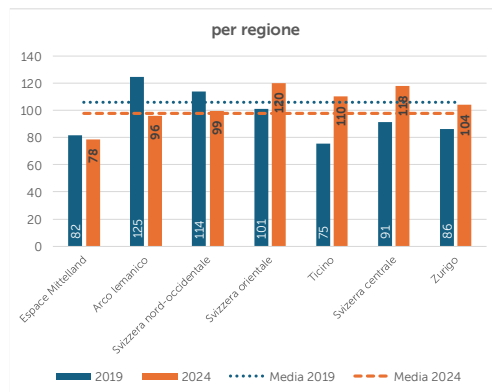
Frequenza in %



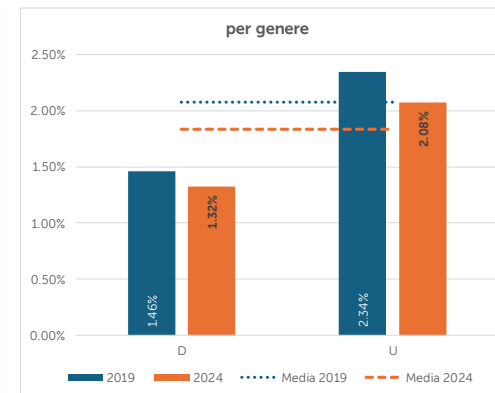
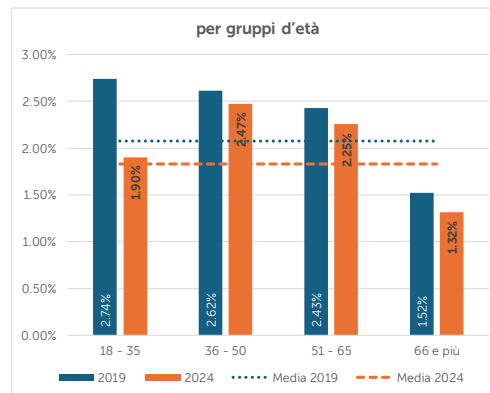
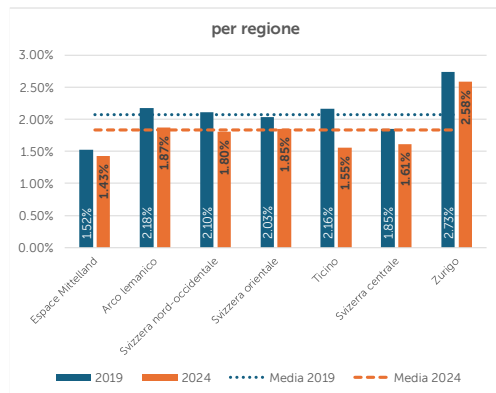
Costi medi (CHF)



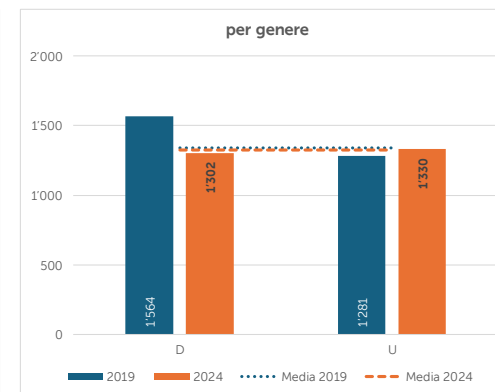
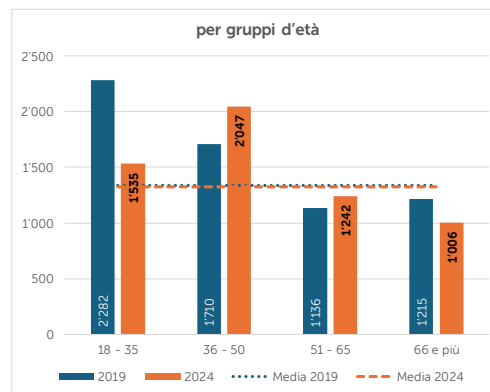
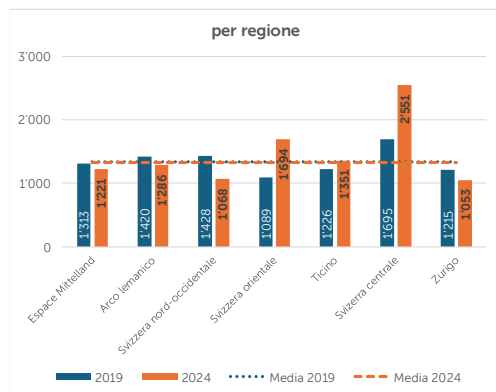
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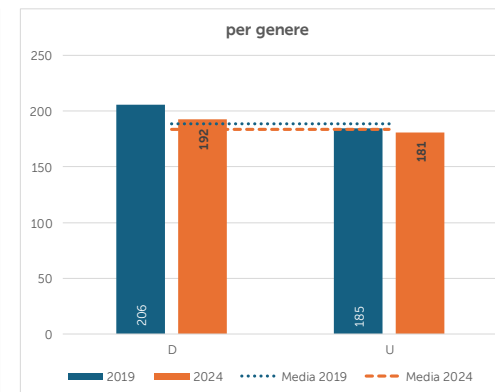
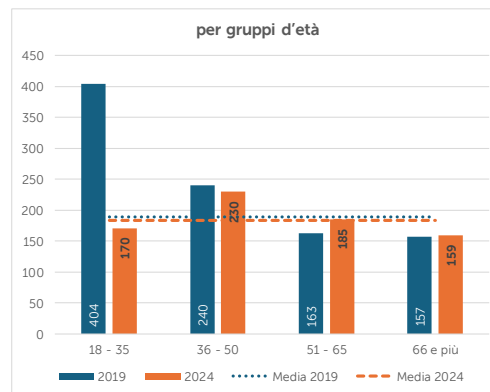
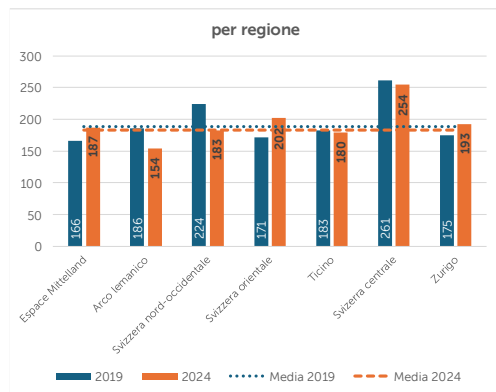
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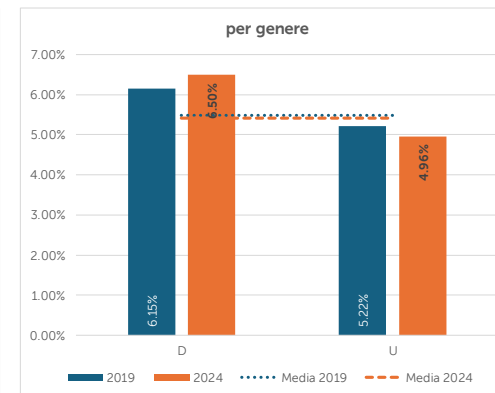
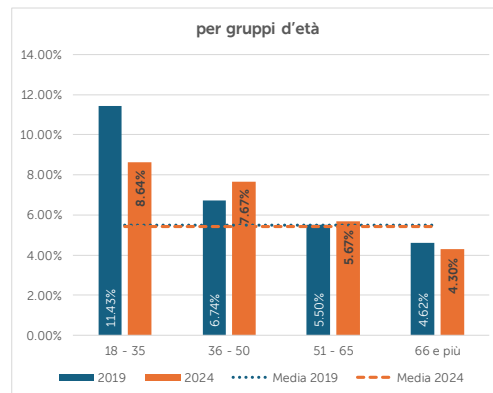
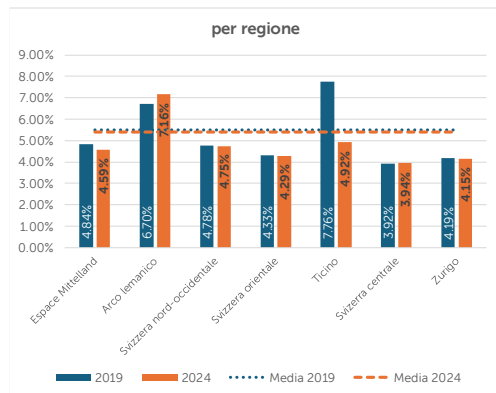
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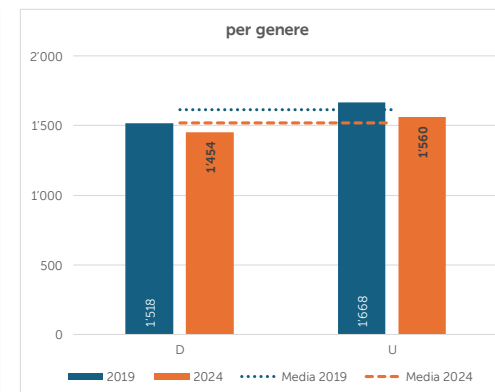
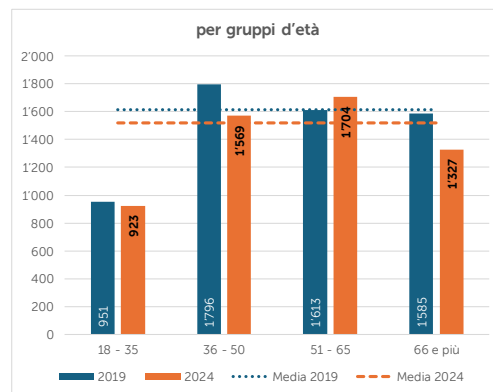
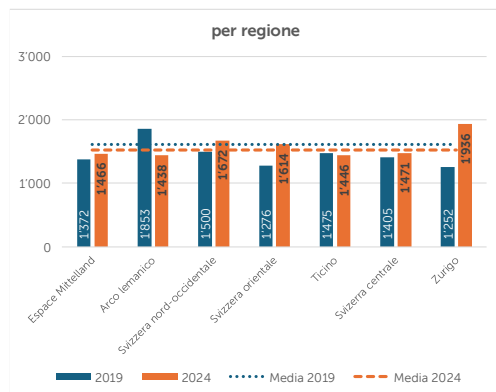
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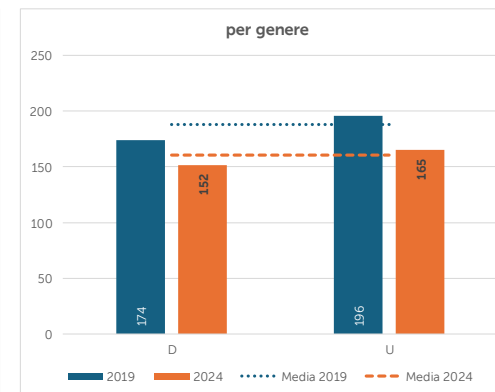
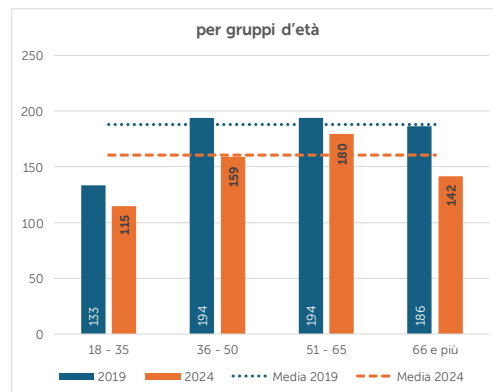
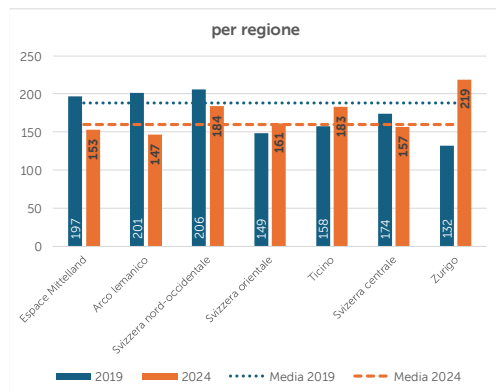
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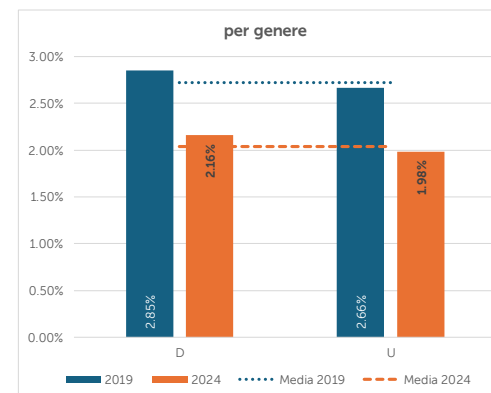
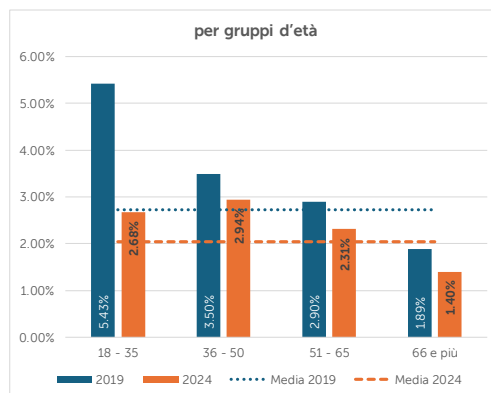
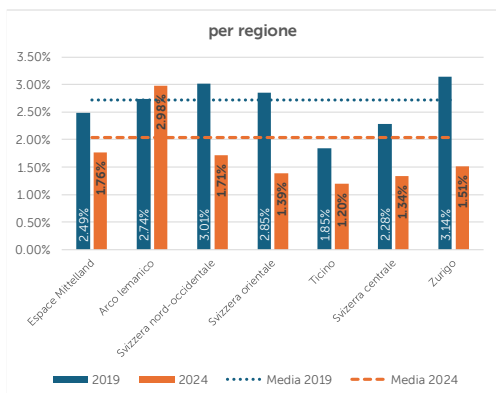
Costi medi (CHF)



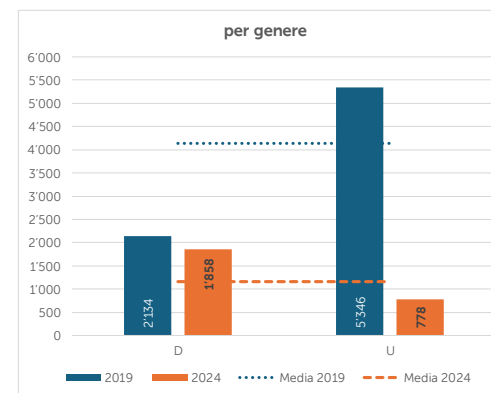
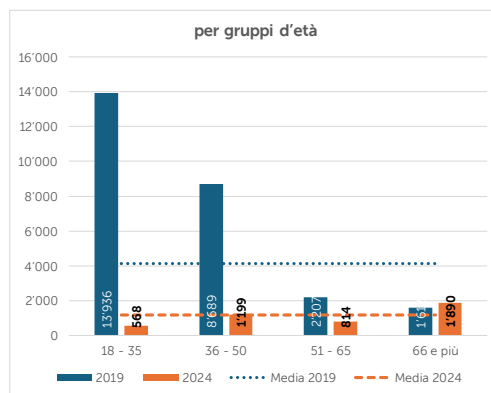
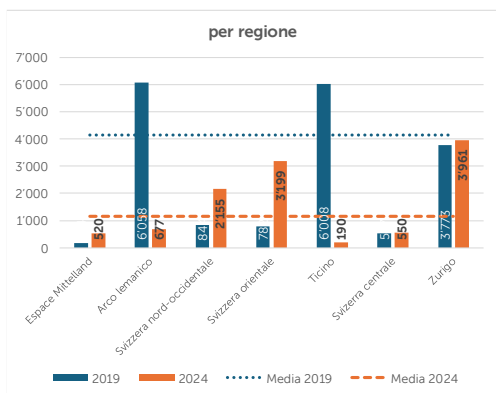
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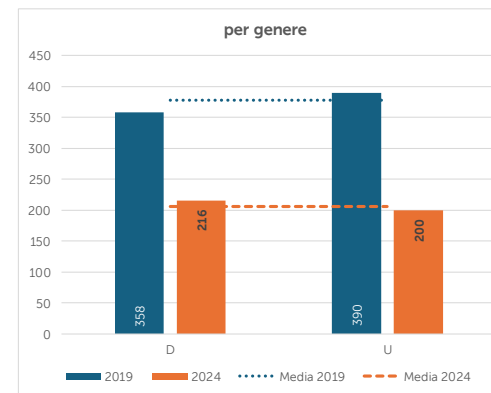
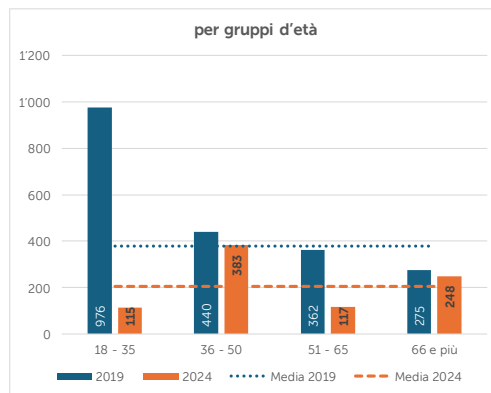
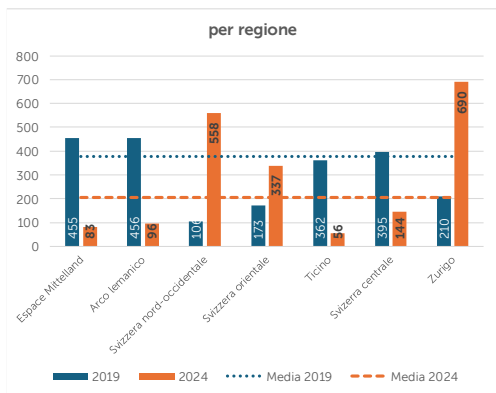
Frequenza in %



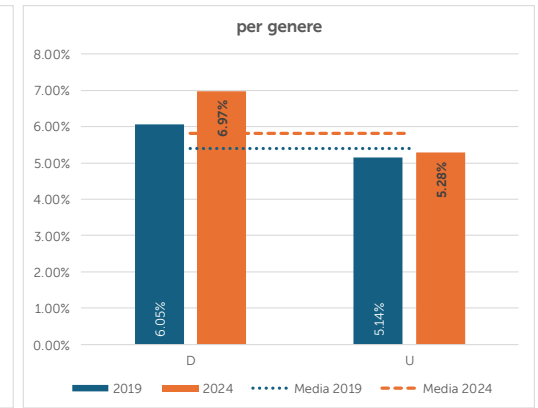
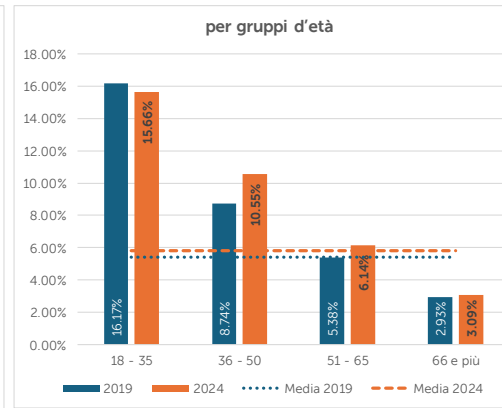
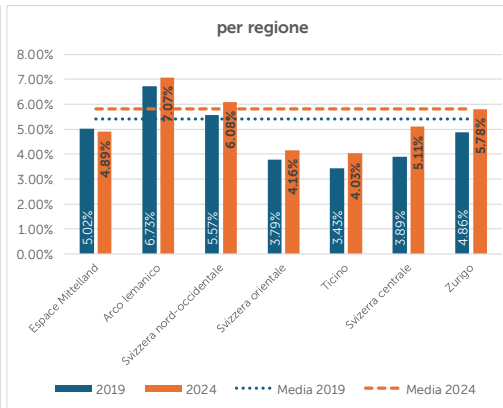
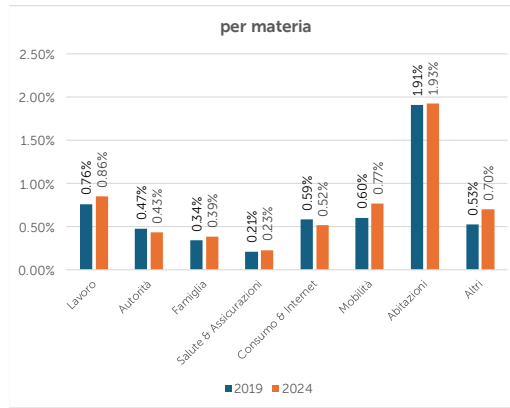
Costi medi (CHF)



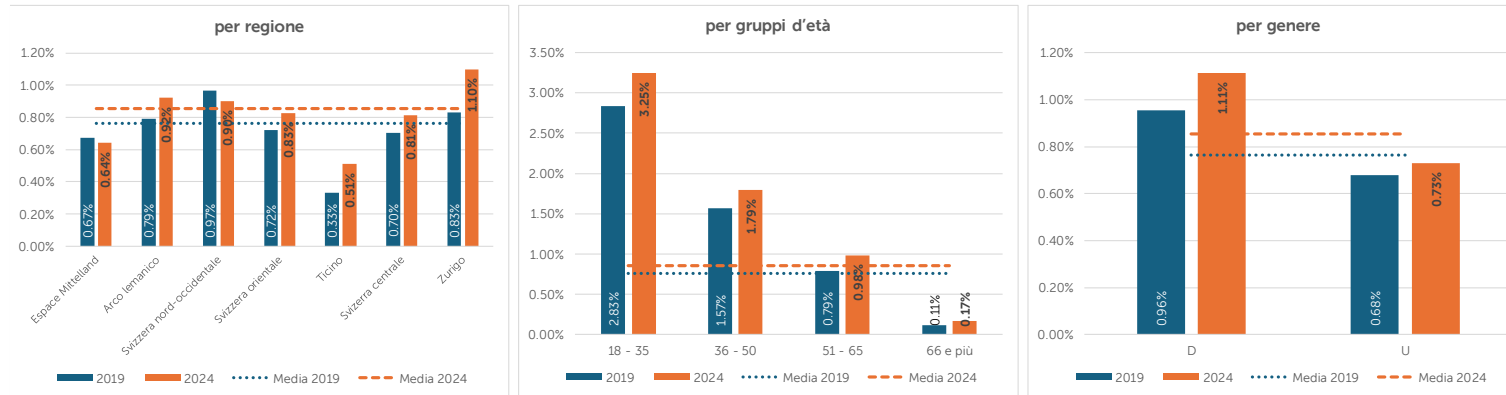
Durata media (in giorni)



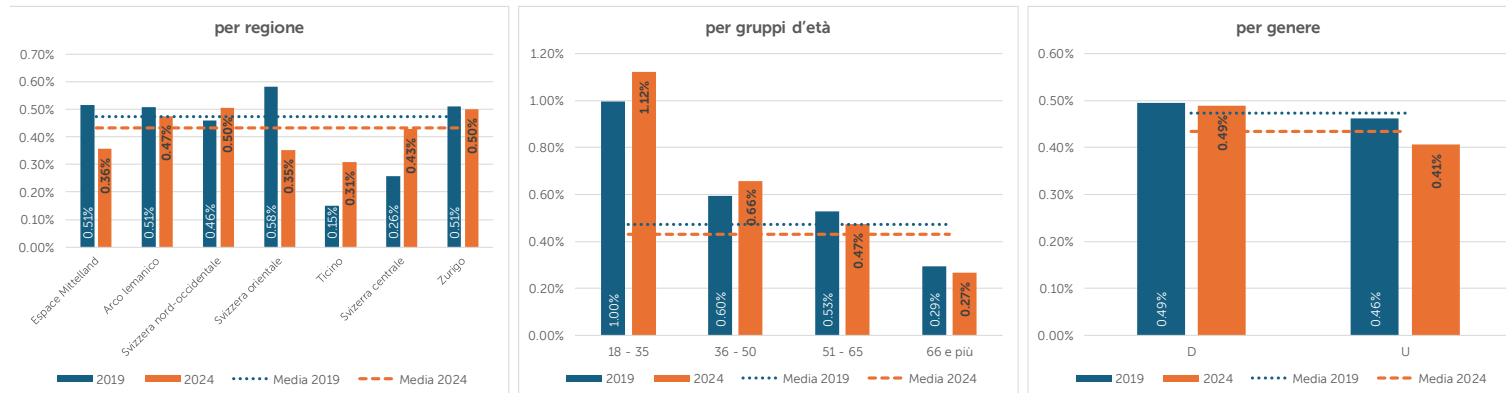
Consulenze giuridiche in generale



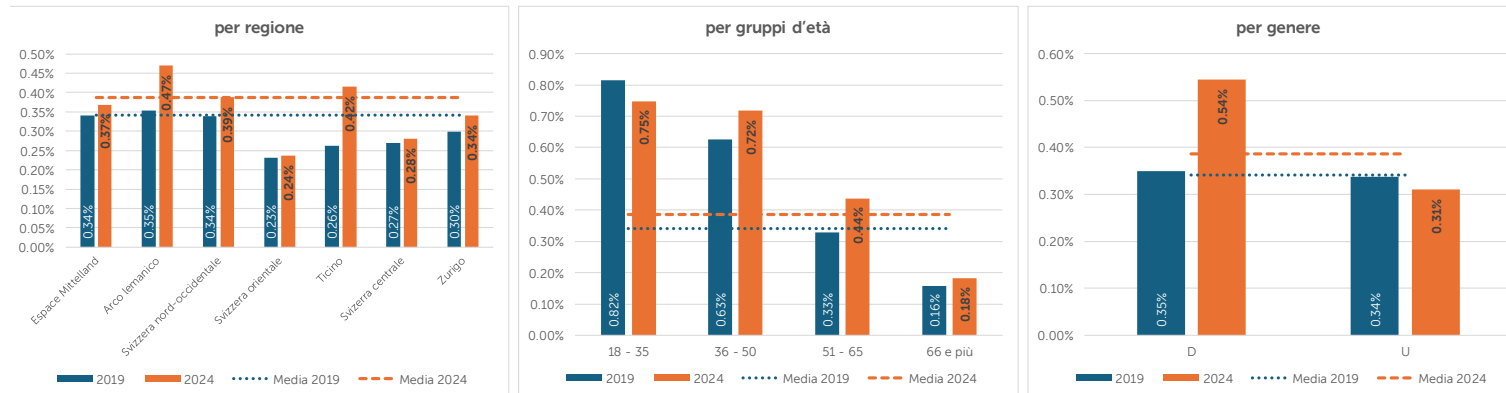
Lavoro



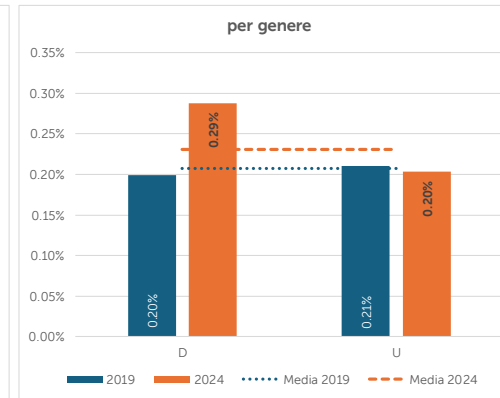
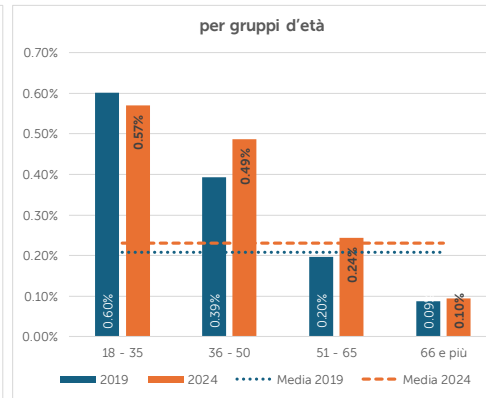
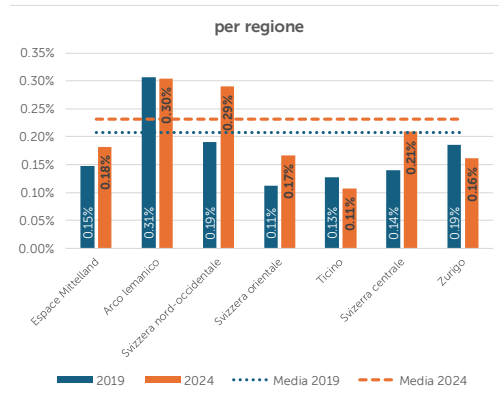
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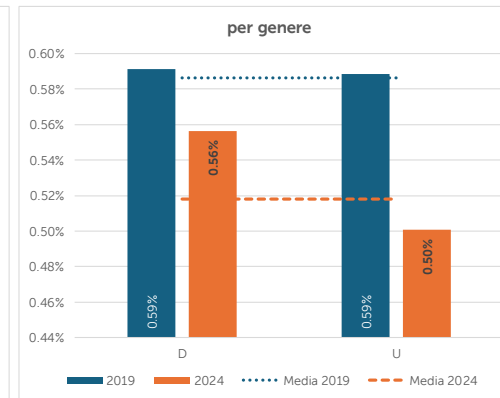
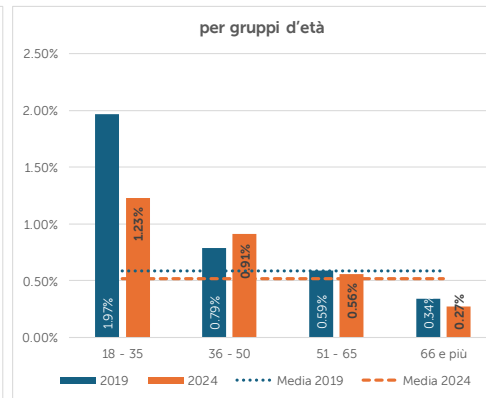
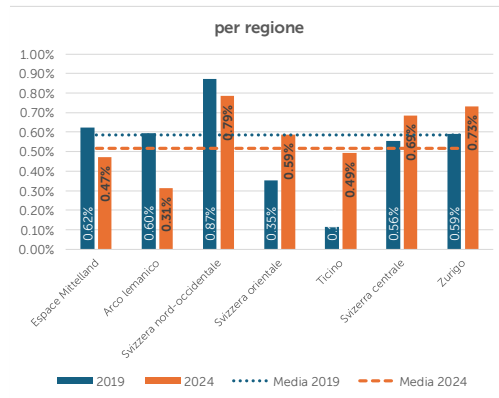
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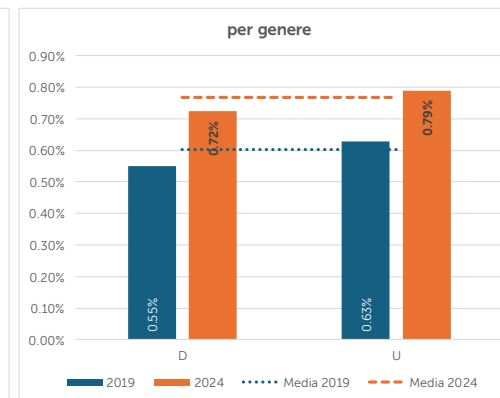
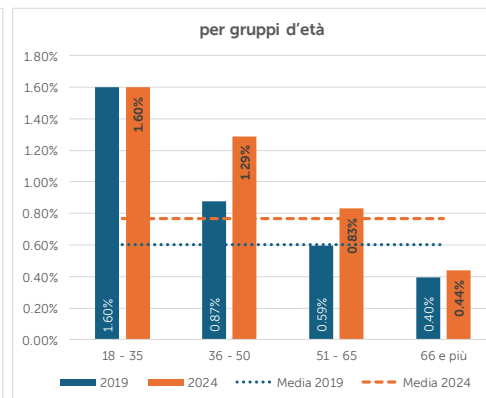
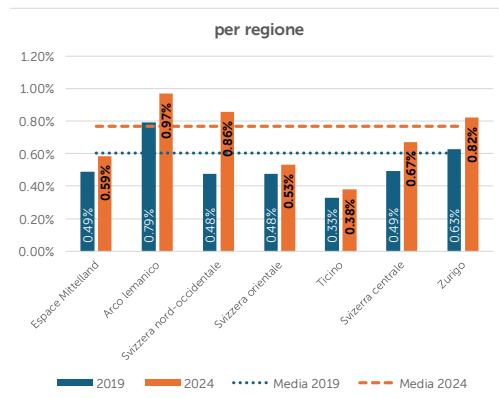
Salute & Assicurazioni



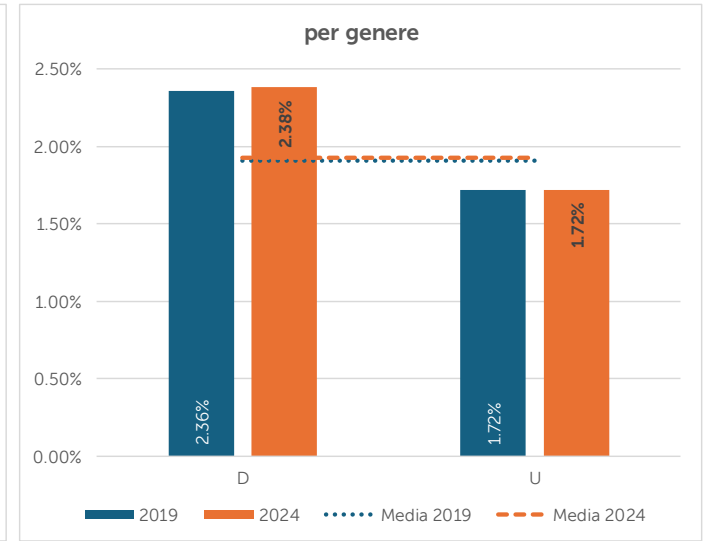
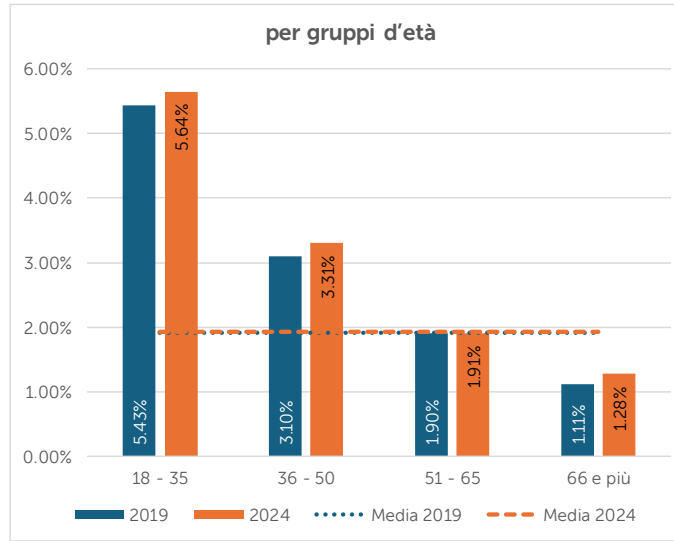
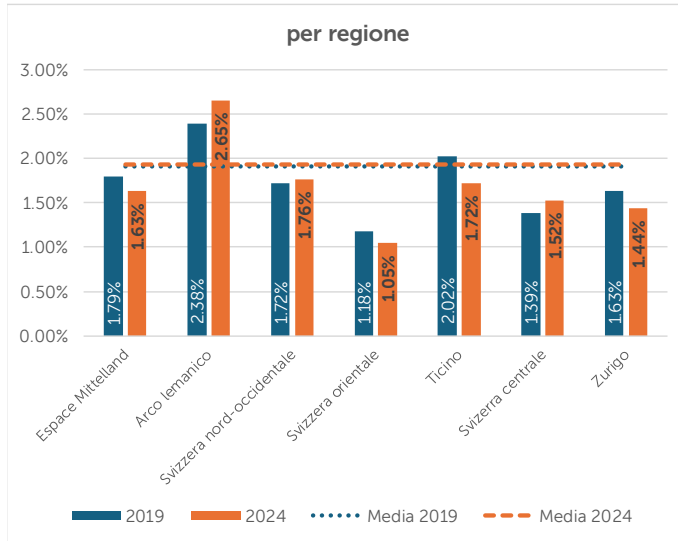
Consumo & Internet



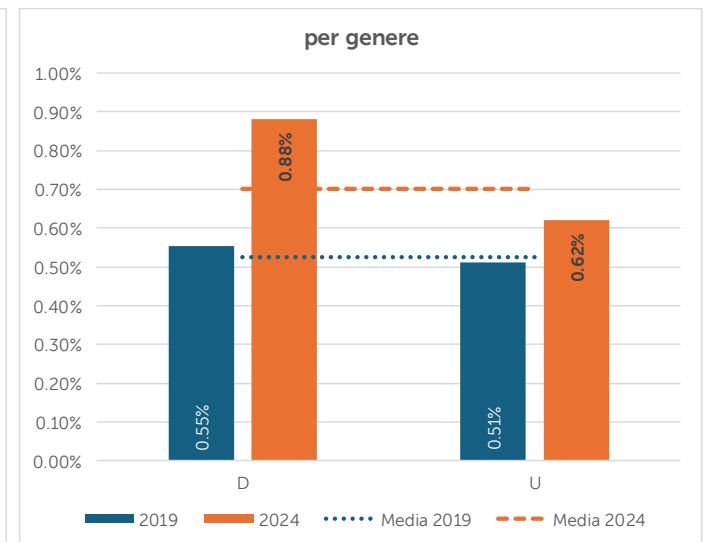
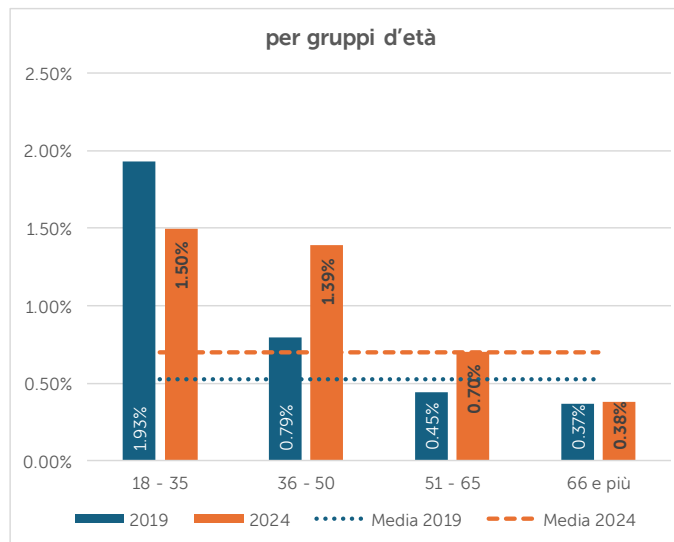
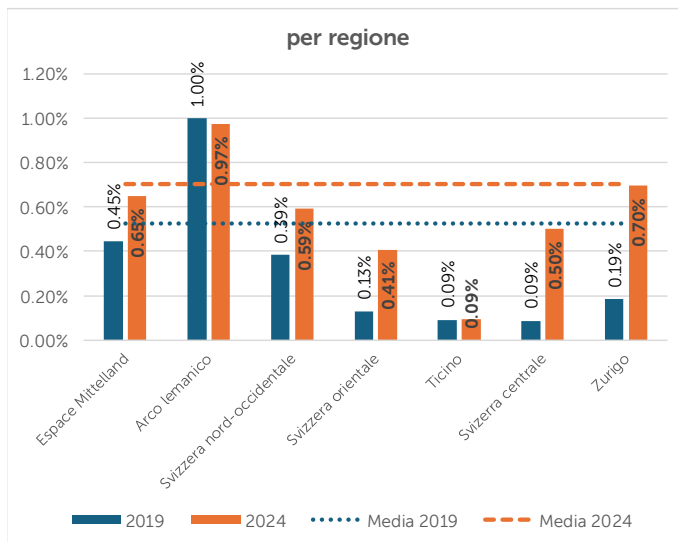
Mobilità



Abitazioni



Altri



Touring Club Svizzero
Chemin de Blandonnet 4
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